



Assure | Advise | Respond

# CYBER INCIDENT RESPONSE

Helping you by responding to  
your cyber emergency.

JUMPSEC's Cyber Incident Response is an emergency service, delivered by our CREST Cyber Security Incident Response (CSIR) accredited team, designed to quickly identify, contain and manage a cyber threat or breach.



## Who needs Cyber Incident Response?

JUMPSEC provide Cyber Incident Response to organisations that suspect they have been subject to a cyber-attack or know they have suffered a breach. In both circumstances they want us to quickly identify and contain the threat in order to limit any damage.

Regardless of the nature of the attack, be it malware, ransomware, spyware, or suspicious activity detected (internal or external), our team are on hand to identify and mitigate the risk.

## What are the benefits of Cyber Incident Response?

### > Immediate response and damage limitation

By acting quickly, we can identify and contain the breach and limit the impact to your organisation's operations, financial or legal situation, and brand or reputational position.

### > Peace of mind through meticulous threat hunting

Our CSIR accredited incident response team utilise the latest tools and threat intelligence to hunt down all sources of threat and multi-vector attacks so that you can be sure they have been identified and contained.

### > Re-establish business continuity as quickly and safely as possible

With our fast and effective response, threat hunting and containment expertise, we help you to re-establish full operational normality as quickly as possible.

### > Visibility of vulnerabilities

We provide you with insight into any remaining vulnerabilities and give you the information to develop a post-breach plan to remediate any issues and fortify your defences and security posture.

## Why JUMPSEC Cyber Incident Response?

JUMPSEC have been helping organisations overcome the continuously evolving world of cyber threat since 2012. We know the cyber security landscape like no other because of our combined experience, passion for knowledge and research driven approach. We are proud to have created a continuously improving cycle of people, technology and threat intelligence to help us stay at the forefront of cyber security. Our Cyber Incident Response service benefits from this continuous improvement and will help you defend against real world cyber-attacks.

## What makes up Cyber Incident Response?

### JUMPSEC incident response team

When responding to an attack, you are in the safe, capable hands of JUMPSEC's team of expert incident responders, who are CREST certified and understand the hacker mindset, objectives, strategies and techniques.

### Immediate incident investigation and threat hunting

Responding quickly is key in any security breach. Our team will act fast to minimise the impact of the threat by quickly identifying and containing the breach. We track down the threats one by one with industry leading threat detection tools and up to date threat intelligence.

### Isolation and mitigation of active threats

JUMPSEC incident responders have a great deal of experience in isolating security breaches and mitigating active threats. Once the threat is identified, we pinpoint the source of the breach and isolate the affected devices to minimise any downtime and impact on your organisation. We meticulously remove any source of further threat and restore affected elements to business as usual.

### Forensic analysis

Once we have contained the threat, we can perform forensic host intrusion analysis. By building up a timeline of what happened and how, we construct a full picture of the scope of the threat, your exposure and its damage. In most cases we can trace the source of attack and this information can be forwarded on to relevant authorities.

### Lessons learned; recommendations and remediation

Our experts provide you with comprehensive reports detailing the incident and will give you recommendations for remediation in order to improve your defences.

### Accredited standards

JUMPSEC is a CREST (Council of Registered Ethical Security Testers) certified company and our Cyber Incident Response service is accredited with the CREST Cyber Security Incident Response (CSIR) Scheme, ensuring that appropriate standards for incident response are adhered to.

### Continuous expert support

We love what we do and we are just a phone call away. With our Cyber Incident Response service you receive continuous expert support backed by rigorous processes and procedures. You can contact us at any time for any security related questions.

To learn more about JUMPSEC's services please feel free to get in touch

#### Give us a call

call. 0333 939 8080  
www.jumpsec.com

#### Send us a message

email. [hello@jumpsec.com](mailto:hello@jumpsec.com)